

DanCenter – General Terms and Conditions, and Holiday Home ABC

Following general terms and conditions apply to all holiday homes in Denmark and Southern Europe. For product market Denmark and Southern Europe DanCenter A/S operates as an intermediary for the rental of a holiday home between tenant and the owner of the holiday home. Following general terms and conditions also apply to all holiday homes in Germany. For product market Germany DanCenter GmbH operates as an intermediary for the rental of a holiday home between tenant and the owner of the holiday home.

DanCenter is not the owner of the holiday homes but exclusively a mediator of tenancy agreements on the homes for the purpose of holidays. DanCenter is entitled to act in its own name on account of the owner. DanCenter forwards to the owner the portion of the rent which he is entitled to.

1. Formation of the Contract

1.1. By placing an order the customer irrevocably offers to rent a holiday home. For holiday homes situated in Denmark or Southern Europe the customer offers to enter into a contract with the Danish company DanCenter A/S; for holiday homes in Germany the offer is made to the German company DanCenter GmbH. The offer may be placed in writing, verbally, by telephone or electronically (at www.dancenter.dk or www.dancenter.de). DanCenter A/S, respectively DanCenter GmbH, communicates its acceptance by submitting a written confirmation. In the following, the abbreviation “DC” may occur and applies to both DanCenter A/S and DanCenter GmbH. Unless expressly stated otherwise, the term “holiday home” includes both the holiday home and its accessories, regardless of whether the accessories expressly are parts of the contract.

1.2. If the content of the acceptance submitted by DanCenter differs from the offer made by the tenant, and the tenant cannot accept the differing content, the tenant must give notice of this within ten days. If the tenant fails to do so, the contract is concluded on the basis of the differing content.

1.3. The customer is entitled to cancel the contract. Please see clause 6 for further information. A supplementary cancellation insurance can be purchased; please see the separate page re insurance.

1.4. Along with the confirmation DanCenter forwards a tenancy certificate indicating the addresses of the holiday home and the key holder. Simultaneously with collecting the key the certificate must be handed over to the owner of the residence or his representative.

The tenant receives the key to the residence along with a consumption form on which the meter readings of all usage-related expenses must be written down (i.e. power, heat, gas, water and telephone). The latter must be done upon arrival and departure.

1.5. Until the beginning of the rental period the customer is entitled to assign the tenancy

certificate to a third party along with all rights and obligations deriving from the contract.

DC may decline the assignment provided the intended use of the third party is not for holiday purposes or the participation of the third party violates law or administrative orders or regulations. When a third party assumes the tenancy certificate, tenant is liable in damages for any damage caused by the third party and third party, and customer is jointly liable for any claim made by DC including any claim made pursuant to this contract. DanCenter is entitled to charge DKK 500 for the assignment which is a due obligation under the contract, cf. the Danish Tenancy Act § 93, stk. 1, letter a.

2. Payment

2.1. When the confirmation and the tenancy certificate are submitted by DanCenter, 25% of the rent and (if purchased) the entire insurance premium are immediately due.

2.2. Due to DanCenter's obligation to the owner of the home, DanCenter must have received the balance no later than four weeks prior to the commencement of the rental period.

2.3. If a booking is placed between 50-21 days before the commencement of the rental period, the full rent is due immediately.

2.4. The listed prices apply to the rent of a holiday home on weekly basis (Saturday to Saturday).

The prices vary between seasons. For period of stay longer than one week the price may therefore vary if intersecting seasons.

2.5. Payment for orders placed later than 21 days prior to arrival can only be made with debit card/credit card.

3. The Holiday Home/Other costs/Deposit etc.

3.1. The name of the owner of the holiday home appears on the tenancy certificate.

3.2. The holiday home may only be occupied by the maximum number of persons stated in the description. It is permitted to bring one child under the age of 3 in excess of the maximum number of persons allowed. If the number of persons permitted is exceeded, both DanCenter

and the owner are entitled to reject the exceeding persons. The rental period usually commences on a Saturday, and the holiday home is available from 4 p.m. at the earliest. Arrangements of tents, campers or similar are not allowed on the ground. The

cleaning of the holiday home is of tenant's responsibility. The holiday home and its furnishings must be cleaned upon departure. House cleaning can be ordered on payment at DanCenter's local office (cf. the section "Final Cleaning" in the Holiday Home ABC). Despite house cleaning being ordered, the holiday home must be left in an orderly condition, and the dishes must be done. The holiday home must be left no later than 10 a.m. on the final day of the rental period. Should final house cleaning be compulsory, this would be expressly stated in the information provided by DanCenter. Payment for compulsory final house cleaning must be done to the owner of the holiday home or his representative.

3.3. The consumption of electricity, heat, gas and water are subject to additional charges and must be settled when returning the key (cf. section 1.1 and 3.5). The price per kWh is currently approximately DKK 2.40 in Denmark and EURO 0.28-0.39 in Germany. In holiday centres with shared facilities (e.g. swimming pool or sauna) the price per kWh may be higher. Normal consumption – heating excluded – is about 150 kWh per week during the high season. During low season and for houses with swimming pool and/or Whirlpool and/or sauna (depending on usage) higher consumption should be anticipated. In Germany gas costs about 0.70-1.00 EURO per m³. For holiday homes supplied with an indoor readable water meter a charge of DKK 45-55 per m³ (Denmark) or 4-7 EURO per m³ (Germany) may be collected. The prices are dependent on the rates of the regional water supply.

3.4. In order to ensure that tenant satisfies his obligations to return the key upon departure, to settle consumption dependant costs, such as electricity, telephone etc., and to ensure that tenant will reimburse or indemnify the owner and/or DanCenter any possible loss in the event of damages or insufficient cleaning of the holiday home, the tenant of a Danish holiday home is obliged to pay a deposit of DKK 1000 to the owner or his representative upon arrival. For holiday homes with Whirlpool the deposit is increased to DKK 1,500 unless otherwise stated in the description in the catalogue. For holiday homes with swimming pool the deposit is further increased to DKK 3,000 unless otherwise stated in the description in the catalogue. In Germany, 110 EURO, 150 EURO, and 300 EURO,

respectively. When renting out the holiday home in the period between Christmas and New Years Eve (all days included) and when renting out to youth groups (minimum one person must be at least 25 years) the owner or his representative is entitled to charge a deposit that equals three times the normal deposit. Final house cleaning may be compulsory when the rental of a holiday home is ordered by a youth group. When the rental period expires, the tenant must return the key and pay for the consumption mentioned in clause 3.4 to the owner or his representative. The cleaning of the holiday home will be inspected on the day of departure. The inspection takes place before the arrival of the next tenant. The deposit with a deduction of a handling fee is settled within approximately 21 days after the departure date. For holiday homes situated in other countries than Denmark and Germany, and on palaces, the deposit amounts stated in the catalogue apply.

3.5. Two pets are allowed only in holiday homes marked with a dog symbol unless otherwise is expressly confirmed by DC. Dogs must be kept on a leash.

3.6. Please note that in Germany and Southern Europe tourist tax may apply.

4. The Tenancy Agreement

4.1. The services included in the tenancy agreement are those stated in the holiday home description only. Additional amendments apply when added to the tenancy agreement, or subsequently stated, in writing by DC.

Agreements differing from the latter are valid only when confirmed in writing by DC.

4.2. All prices and descriptions may be subject to errors, changes, typing errors etc.

4.3. Brochures not published by DanCenter are not binding upon DanCenter.

4.4. Travel agencies and other booking centres are not legitimised to enter into agreements differing from DanCenter's general terms.

5. Alterations to the Tenancy Agreement and Rise in Price

5.1. DanCenter is entitled to alter the tenancy agreement subsequent to its conclusion provided that DanCenter has become aware that the conditions of the holiday home are different from what was originally stated/believed by DanCenter.

5.2. In the event of increasing taxes or currencies DanCenter reserves the right to adjust the rental price after having entered into the contract. Adjustments may be made in the following cases:

5.2.1. DanCenter is entitled to raise the weekly rental price due to increases in taxes subsequent to the formation of the contract.

5.2.2. Any subsequent increases in currencies to the formation of the contract may cause DanCenter to raise the settled price by the same percentage rate of the applied currency that has been raised.

5.2.3. Price adjustments can be made if the period between the formation of the contract and the starting date of the rental period exceeds four months provided the increases were not present at the time of formation and could not have been foreseen by DanCenter.

5.2.4. DanCenter is obligated to communicate the price alteration immediately. Alterations cannot be made less than 20 days prior to the commencement of the rental period. At an increase in price by more than 5% the tenant is entitled to cancel the tenancy agreement or to demand a corresponding holiday home (subject to reasonable availability). Tenant must communicate such claim immediately after having been notified of the above alteration.

6. Tenant's Cancellation of the Tenancy Agreement

6.1. The tenant may cancel the tenancy agreement at any time prior to the commencing date. Cancellation must be communicated to DanCenter in writing, by fax or e-mail, with a statement of cause. The cancellation is not valid until received by DanCenter. The following cancellation fees apply and cover DanCenter's costs and claims for damages:

6.1. Until 60 days before the commencing date: 20% of the total rent; however, no less than DKK 500.

6.2. From 59 to 35 days (both days included) before the commencing date: 50% of the total rent; however, no less than 500 DKK.

6.3. From 35 days and until the commencing date and on default: 100 % of the total rent.

7. Altering the Tenancy Agreement

Subject to feasibility DanCenter complies with requests for alterations to the contract until 60 days before the commencing date. A fee of DKK 500 applies. Hereafter, alterations can only be made by cancelling the contract (fees apply cf. clause 6) and placing a new order.

8. Unutilised Contractual Services

Tenant is not entitled to claim partial reimbursement, should he omit or fail to utilise or claim a contractual service.

9. DanCenter's Right to Terminate for Breach

DanCenter is entitled to terminate the contract for breach in the following events:

9.1. When the tenant, or one whom he gives access to the holiday home, neglects the holiday home or grossly neglects his obligations. DanCenter preserves its right to claim damages in addition to rent and deposit until all costs are calculated and paid. Any costs as to travel expenses are defrayed by tenant.

9.2. If the tenant fails to comply with the conditions of payment or fails to pay the rent in due course as set forth in clause 2, DanCenter is entitled to terminate the contract. When terminating the contract due to failure of payment, the cancellation fees in clause 6 apply analogously.

9.3. When DanCenter is entitled to terminate by virtue of the Danish Tenancy Act section 93.

10. DanCenter's Right to Terminate by Agreement

10.1. DanCenter is entitled to terminate the contract if DanCenter cannot perform its obligations under the contract because the holiday home owner cannot, or repudiates to, perform.

10.2. DanCenter's entitlement to terminate the contract is conditional upon DanCenter offering the tenant a holiday home of a similar standard if possible, and the tenant declines the offer, the tenant is then refunded the rent paid.

10.3. DanCenter is not liable for any expenses imposed on the tenant in the event of termination cf. clause 10.1-10.2, cf. clause 13.5.

10.4. DanCenter is furthermore entitled to terminate by virtue of the reasons imposed by the Danish Tenancy Act.

11. Force Majeure

11.1. DanCenter or tenant is entitled to cancel the tenancy agreement if the stay or the performance (of the contract) is considerably impeded due to force majeure (e.g. war, prohibition imposed by law, executive order or other executive regulations, strike, lock-out, oil or petrol rations, border closing, epidemic, nature or pollution catastrophes). When the stay is being cancelled, DanCenter is entitled to make a proportional charge for the expenses DanCenter has defrayed, and DanCenter is entitled to charge for additional expenses deriving from the cancellation.

11.2. If the holiday home is destroyed by fire or another accident, the tenancy agreement is repealed.

12. Remedies for Breach of Contract by DanCenter

12.1. DanCenter is committed to conduct its business in best practice.

12.2. Rectification

DanCenter has the right to rectify a breach. If the holiday home does not conform with the contract, the tenant may require DanCenter to rectify the lack of conformity unless this cannot be done without an unreasonable cost to DanCenter or it would be otherwise unreasonable having regard to all circumstances. DanCenter may rectify by providing a similar holiday home.

12.3. Proportionate Reduction in Price

The tenant may require a proportionate reduction in the price for the duration that the holiday home did not conform with the tenancy agreement. The price is then reduced by the difference between the value of the tenancy at the conclusion of the contract without a lack of conformity, and the value of the tenancy with the actual lack of conformity. Tenant is only entitled to a reduction in price if DanCenter has not rectified the non-conformity immediately, or if the non-conformity could not be rectified within a reasonable time, after

tenant had given notice of the lack of conformity, and, hence, tenant is obliged to give immediate notice of a lack of conformity.

12.4. Termination

The tenant may terminate the contract if the holiday home does not conform with the contract, provided that the failure to perform in conformity with the contract constitutes a fundamental breach of contract, or DanCenter has misrepresented fraudulently, and DanCenter has not immediately rectified the failure to perform in conformity with the contract, or the lack of conformity could not be rectified within a reasonable time. Tenant is then obliged to pay the proportion of the rent that corresponds to the time that tenant has utilised the holiday home.

12.5. The tenant loses the right to rely on a lack of conformity of the holiday home if he does not give notice to DanCenter within 4 weeks after the commencement of the rental period. Please note that restitution cannot be claimed unless DanCenter has been given the opportunity to rectify the lack of conformity.

12.6. Please see clause 16 re dispatch of the notice.

13. Disclaimer of Liability for Non-Conformity

13.1. DanCenter does not guarantee that the information provided by DanCenter is accurate, whether provided orally or in catalogue, on the website or in any other material published by DanCenter. Such information cannot be considered as being a guarantee or warranty of any kind, either expressed or implied.

13.2. In no event shall DanCenter be liable in damages for breach of contract arising out of

a holiday home's, or its accessories', lack of conformity with the contract, unless the breach results from DanCenter's gross negligence or intention.

13.3. In no event shall DanCenter be liable in damages for breach of contract for incorrect information provided by DanCenter, whether provided orally or in catalogue, on the website or in any other material published by DanCenter, unless the breach results from DanCenter's gross negligence or intention.

13.4. In no event shall DanCenter be liable in damages for a breach of contract caused by the owner of the holiday home. Thus, DanCenter is not liable in damages for any lack of conformity constituting a breach of contract that is caused by the owner of the holiday home, unless the breach results from the owner's gross negligence or intention.

13.5. When terminating the contract, cf. clause 10.1-10.3, DanCenter shall in no event be liable in damages resulting from the holiday home owner's failure to perform, unless the owner's failure to perform results from his gross negligence or intention.

14. Disclaimer of Liability for Defective Products

14.1. The following applies for damage to the tenant's properties, whether intended for private or commercial use, and for damage to properties, whether intended for private or commercial use, belonging to persons whom the tenant has given access to the holiday home (or its accessories): In no event shall DanCenter be liable at common Danish law (case law) for damage to property caused by a defect in the holiday home, or its furniture, equipment or fixtures, including electric devices, beds (mattresses and bed clothes), or its accessories, e.g. boats, bicycles, playground equipment, garden furniture, grill, that the owner of the holiday home negligently has put into circulation, whether as a supplier/distributor/manufacturer or as a producer. The same applies if DanCenter is separately liable at common Danish law (case law) for defective products, unless the damage results from DanCenter's gross negligence or intention.

14.2. The following applies for damage to properties, whether intended for private or commercial use, belonging to persons whom the tenant has given access to the holiday home (or its accessories): If DanCenter, despite clause 14.1, has paid damages to the mentioned persons for property damage caused by a defective product, as mentioned in

clause 14.1, that the owner of the holiday home negligently has put into circulation, the tenant is obliged to indemnify DanCenter. The same applies if DanCenter is separately liable for damage for defective products, unless the damage results from DanCenter's gross negligence of intention.

15. Illness

Expenses arising from illness during the stay are responsibility of the tenant. We advise tenant to consult his doctor before booking if his state of health is unstable. We also advise tenant to purchase a cancellation insurance without risk. This can be purchased in conjunction with the booking, please see the separate page in the catalogue.

16. Addresses and Giving Notice

16.1. DanCenter A/S, Lyngbyvej 20, 2100 København Ø.

Tel. 70 13 00 00 – fax 70 13 70 70.

16.2. DanCenter GmbH, Spitalerstrasse 16, D-20095 Hamburg.

Tel. +49 (0) 40-309703-0, fax +49 (0) 40-32759-1.

16.3. Gouda Rejseforsikring, Sejrøgade 7, 2100 København Ø,

Tlf. +45 88 20 88 20, Fax 88 20 88 21.

At cancellation due to illness, please contact DanCenter directly, first by telephone, thereupon in writing.

16.4. DanCenter wants all our costumers to have a pleasant stay. Should unexpected problems occur, however, the tenant must contact DanCenter, the owner or his representative.

16.4.1. The tenant is obliged to avoid damaging the holiday home. In the event of damages the tenant is obliged to report the damages to DanCenter immediately.

16.4.2. If the holiday home does not conform with the contract, the tenant must give immediate notice of this to DanCenter in order for DanCenter to rectify. Furthermore, it is of the tenant's responsibility to set a reasonable date for DanCenter to rectify before the tenant may terminate the contract. This responsibility is only avoided if rectification is impossible. The tenant is not entitled to claim any kind of compensation does he not give immediate notice to DanCenter.

16.5. Notice must be given in writing to one of the above respective addresses (depending on which corporation the contract is concluded with). Please see clause 12.4 re due course for giving notice.

17. Termination of Individual Terms

Termination of individual terms of the contract does not cause termination of the contract

as a whole.

18. Set-off Exclusion

The tenant is not permitted to off-set any claim against contracted payments.

19. Prohibition of Assignment

The tenant is not entitled to assign to a third party a claim deriving from the contract.

20. Miscellaneous

20.1. The holiday homes are lent to tenants in booking order.

20.2. All information published by DanCenter is with reservation for printer's error.

20.3. The current 2011 DanCenter catalogue is valid for all rental periods within the period from January 8, 2011 to January 7, 2012.

20.4. Any reproduction of DanCenter's materials is prohibited pursuant to Danish law, Copyright 1 October 2000.

21. Jurisdiction and Choice of Law

All lawsuits, regardless of the matter in question, between DanCenter and the tenant must be brought before a court in Denmark and this contract shall be governed by Danish law.

This also applies for disputes regarding a lack of conformity with the contract, regardless of the legal consequences, and regardless of whether DanCenter is claimed to be liable for its own negligence or intention, or is claimed to be liable for others' negligence or intention (including representatives and the holiday home owner). The same applies for disputes regarding product liability, whether DanCenter is claimed to be liable for its own negligence or is claimed to be liable as a distributor/supplier. This applies whether the claim be based on contract or tort and whether based on case law or the Council of Europe's directive on product liability (85/374/EEC), including subsequent amendments.

22. Holiday Home ABC

The below holiday home ABC is a joint part of our general business terms. It provides good advice and ideas on practical issues. In order to make it easy to use advices are listed in alphabetical order.

Allergy

Please note that allergies may erupt notwithstanding pets are not allowed in the holiday home as this may be caused by pollen, house dust etc. Please note that despite the holiday home may be described as "pets not allowed" this

does not necessarily mean that pets have not been present shortly prior to the commencement of the rental period.

Annexes

An annex is an independent little building on the ground providing extra accommodation. Ordinarily, an annex has neither kitchen nor bathroom.

Arrival and Departure

Unless otherwise agreed, the holiday home is available from 4 p.m. on the arrival date to 10 a.m. on the departure date.

Bath

Normally it is a hand shower that can be attached to the wall (in some occasions with spray attachment connected to a tap on a sink) and often without curtain. Mostly with outlet in the floor. The hot-water tank contains roughly 30-60 litres. Thus, sufficient for a shower. However, the tank heats cold water rapidly.

Beaches

There are several types of beaches: predominantly sand, stone, rush, dune or steep shored beaches. Wind and waves change the beach every year. For further information please contact local tourist offices.

Beds

Often the term bed indicates a slatted bed base with a foam rubber mattress. Standard measurements are 180-190 x 70-85 cm. Please note that the term double bed may also mean twin beds placed next to each other to form a double bed.

Bicycles, Rowing Boats, Toys and Garden Furniture

Unless stated otherwise bicycles, rowing boats, toys and garden furniture are extras that have no influence on the pricing of the holiday home.

Boat

In case a boat is at the tenant's disposal at the property without charge, please beware that the boat may only be used if anchor, cable, two oars and two rowlocks are provided. Children under the age of 16 may only use the boat when accompanied by an adult. Approved life jackets must be worn at all times. After usage the boat must be placed in proper distance to the shore in order to protect it from tide. Damage caused under violation of the stated prescriptions

(and further prescriptions laid down by the owner) renders the tenant liable in damages.

Children

A cot is provided only if expressly stated in the description of the holiday home. The cot is mostly a transportable cot and is to be used only by children up to the age of 3. Cots can be rented at DanCenter's local offices. Duvet and pillow must be brought by tenant. Please be aware that the bedroom may not be large enough for cots rented or brought by the tenant. Please contact DanCenter's local office for further information. Normally the holiday homes contain no changing table, and high chairs are provided only if expressly stated in the description of the holiday home. High chairs can be rented at the local DanCenter office.

Classic Holiday Homes

Classic holiday homes are only suitable for rent during the high season. There should be no expectations as to the equipment and its quality.

Compulsory Energy Surcharge

Compulsory energy surcharge is not common. Compulsory energy surcharge applies where meter readings are not available. Additional charges may apply where separate meter readings are possible.

Damages

Damages on the holiday home or its furniture and equipment, caused during the rental period, must be reported to DanCenter immediately. The tenant is liable for damages caused by him or his guests, regardless of whether the tenant is at fault. The tenant will be held liable for non-reported damages caused during the rental period by the tenant or his guests. Please note that a potential subsequent claim for indemnification for non-reported damages may be increased by claims for indemnification as to loss or extra expenses caused to the owner or succeeding tenants. We aim to give notice of claims regarding nonreported damages within one month after the end of the rental period.

Electric Appliances

If any of the appliances should fail, please contact your local DanCenter office. The owner of the holiday home will be contacted as soon as possible for a swift repair. We kindly ask for your patience if professional technical support or spare parts should be required.

Equipment

All cottages are equipped with a complete set of household equipment. However, the tenant should bring his own bedding, towels, tea towels, dishcloths etc. For children below the age of two we ask you to either bring a cot, or to order one at your local DanCenter office.

Prices for additional equipment: In Denmark and Germany:

	DKK	EUR
Cot – per week	90.00	10.00
High chair - per week	90.00	10.00
Pushchair - per week	120.00	
Additional bed – per week	95.00	
Linen A - per set	90.00	9.00
Linen B – per set	135.00	14.50

Linen A: includes duvet case, pillow case and sheets for one person.

Linen B: includes duvet case, pillow case, sheets, towels, 1 tea towel and 1 dishcloth for one person.

We cannot guarantee that all local DanCenter offices have all of the above mentioned items for rent. Therefore, we advise you to make an enquiry by e-mail or telephone prior to your arrival. Prices may differ from some of our alternative offices.

Extra Beds

Extra beds are often sofa beds or separate mattresses on the floor.

Extra costs

Costs not dependent upon consumption are included in the rent. Tenant must provide firewood at his own expense. Electricity, heat, water, gas and use of telephone are settled dependently on consumption and use. The settlement (cf. clause 3.4) must be made in the currency of the country in which the holiday home is situated when returning the key.

Extra Services

Unless otherwise agreed extra services such as cots, high chairs etc. are to be collected at the local DanCenter office.

Final Cleaning

At departure, the holiday home must be left clean and tidy (cf. clause 3.3 of the General Terms and Conditions). In case you do not wish to perform the final cleaning yourself, this can be ordered at the local DanCenter office. Prices vary according to the size of the house. See prices for final cleaning in the house description.

Fireplace/Stove

“Fireplace” does mostly not mean “an open fireplace”, but is typically a stove with an open and/or closed fireplace.

Firewood

Use of firewood collected on the beach is strictly prohibited as it is saline and can damage the fireplace/stove. Firewood may be purchased in the local shops. Please inquire at the local DanCenter office.

Fishing License

Persons between the age of 18 and 67 who want to fish are required to hold a fishing license.

Following are the prices for a fishing license:

DKK 140,- per year

DKK 100,- per week

DKK 35,- per day

A valid fishing license is required when fishing with a fishing rod in salt water (open water, inlets, bays) and in fresh water (lakes, rivers and similar). Information on fishing licenses can be acquired on www.fisketegn.dk, at the local tourist information and at the ministry of fisheries.

Furnishing

The holiday homes are not furnished in accordance with a certain standard, but are individually furnished by the owners.

Garden furnishing and Grill

Garden furnishing and grills cannot be expected to be in clean conditions upon arrival.

Hems/Loft Sleeping Space

A hems/loft sleeping space is a kind of conversion bed which is a small space under the ceiling (open loft room) suitable for additional accommodation for children and youngsters. They are often not comfortable and the ceiling very low. The “beds” often consist of mattresses on the floor of the space and the space can usually be reached from a steep stairway only.

Holiday Information on Denmark

VisitDenmark and the local tourist information are happy to provide further information on your holiday area. The local DanCenter office is also ready to help any time you need it.

Indoor Temperature at Arrival

Please note that the holiday home is not typically heated at arrival.

Local Offices

DanCenter has local offices placed in large parts of Denmark, and they are happy to provide help in

occasion of damages, defects, and complaints about the holiday home.

Meter Readings etc.

All meters and counters that measure consumptions and usages must be read upon arrival and departure and written on the consumption form handed out with the key. Please note that the electricity meters do not display decimals and therefore must be read and written as full kWh. Consumption of electricity and potentially firewood and use of telephone is to be settled when returning the key. Should the local office be closed, please put the key, the consumption form, and the total settlement in the letter box at your local DanCenter office. The deposit is usually settled within 14 days after departure. If you wish to know approximately how much the additional charges for the entire holiday stay will amount to, please multiply the amount of kWh used after 24 hours with the price per kWh and multiply that with the number of days of your rental period. If you wish to limit your consumption, you might want to consider the extent of use of electrical heat, floor based heating, saunas, spas, solariums and do always cover swimming pools with the pool cover when not in use.

Military Exercises

In the following areas in Denmark military exercises may occur within a radius of 20 km (12½ miles): Blåvand, Henne, Vejers, Oksbøl, Tranum, Nymindegab, Rømø, Jægerspris, Sjællands Odde, Vestre Sømarken, Boderne, Halk and Hevring. During the high season, however, exercises are at a minimum. Please see the note on noise.

Model Photos and Drawings

Holiday homes under construction or under renovation are not illustrated in original photos, but in digitally created images or drawings. Furnishing may therefore differ. With new holiday homes the surroundings should not be anticipated to be with vegetation.

Nature Sits

A nature site is a site that is with wild vegetation such as (for example) meadow, lyme grass, forest or heath. Hence, on a nature site there should not be expected to be a well kept lawn suitable for sports activities and similar.

Noise

Noise may occur even in holiday areas. DanCenter cannot undertake responsibility for

noise from roads, building activities, military exercises etc.

Notification

Please give immediate notice to the local DanCenter office should a lack of conformity of the holiday home occur. Please do not let a minor conformity spoil your holiday. The local DanCenter office will immediately notify the responsible owner of the holiday home who will then remedy the defect.

Pests

Most holiday homes are situated in the countryside. Therefore insects or similar pests (mice, wasps, ants, earwigs etc.) may be found in or near the holiday home. Holiday homes situated near woods or fields may be visited by uninvited guests such as voles or mice. Please contact your local DanCenter office in case you need assistance.

Pets

Pets are only allowed in holiday homes marked with a dog symbol in the description of the holiday home. Please note that in some of our holiday homes you are allowed to bring two pets. Look for the symbol with two dogs. Dogs must be led on a string. Please note that pets previously may have been allowed where it is now prohibited. Pets should usually be examined by a veterinary surgeon before being brought to a foreign country. DanCenter cannot assist you in this matter.

Refuse Disposal

Refuse is not always collected on the day of arrival or departure, but usually during the week.

Size of the Holiday Home

For Danish and South European holiday homes the size of the home stated in the description is calculated using the outer dimensions of the building. The size of the ground is an approximation. For German holiday homes the size is a measurement of the living space and the ground.

Solarium

Generally used to describe a solarium of a small size, hanging above a bed. More rarely used to describe a "sandwich type" solarium that tans from above and below.

Spas

A large bath or a small swimming pool with underwater massage. Suitable for 1-8 persons

depending on the size of the bath. The spa is inspected regularly by a DanCenter employee. The frequency of inspections depends on the type of spa. Please adhere to the rules that are found in the holiday home or provided by your local DanCenter office.

Stairs

Stairs in holiday homes can be very steep and are not always suitable for small children or walking-impaired persons.

Statements of Distances

All distances stated are approximations in direct line.

Swimming Pool Houses

To ensure that optimal utilisation of the swimming pool is possible, technical inspection and inspection of the water quality is performed weekly, either by the owner or by a DanCenter employee. Please adhere to the rules that are found in the holiday home or provided by your local DanCenter office.

Telephone

Telephones in the holiday homes may be pay phones, metered phones or phones that can only receive calls.

Television

Please see the holiday home description.

Terrace

The holiday home can have one or more terraces. These are mostly made of wood, tiles or rocks and can be open terraces or fully or partially covered.

The holiday home

Nearly all German and Danish holiday homes are privately owned. The holiday homes are individually and personally furnished and may contain private belongings. Therefore, holiday homes appearing to be of the same standard and quality are not necessarily comparable to each other.

Wardrobe

Wardrobe space is often very limited, and wardrobes may not have doors, but may be covered by curtains.

What to bring

The tenant should bring bedding, towels, tea towels, dishcloths, washing-up liquid, cleanser and toilet paper, as well as duvet and pillow for

the cot. Bedding and towel may be rented at the local DanCenter office.